# India Focus

31 December 2020

# High Commission of India Singapore Wishes everyone a very Happy New Year! Stay Safe! Stay Healthy

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### **TOP NEWS**

### India deregulates economy for global investments

Filnews, December 17, 2020



India is making efforts to deregulate its economy for greater investments from other parts of the world, the Commerce and Industry Minister Piyush Goyal told the Ministerial Session at the CII Partnership Summit on 15 Dec 2020.

Goyal said that India provides a huge opportunity for investments and procurement of goods and services.

"India is looking forward to working with friends and neighbours, and having a global footprint," said Goyal.

India is also working to turn the Covid-19 crisis into an opportunity and is confident of reaching the target of US\$5 trillion economy by 2025, and US\$10 trillion in another 7-10 years.

Narrating about India's support to the world during the pandemic, he said that India has always risen to the occasion in helping other nations.

"India provided free medicines to about 50 countries through grants, and supplied medicines to over 150 countries."

As such, India will not be closing its doors to the partner countries, but there will be greater engagement with the world from the position of strength.

# Global investors invited to \$143bn developments in the Oil&Gas sector

Fiinews, December 24, 2020

Petroleum and Natural Gas Dharmendra Pradhan has expressed keen interest to partner with global investors to further strengthen infrastructure, projecting approximately US\$143 billion investment in the oil&gas sector.

"A testament to the same is the projected investment of ~US\$143 billion in the Indian oil & gas sector, of which, ~US\$56 billion is for E&P, ~US\$66 billion for gas and ~US\$20 billion for refining.



High Commissioner
P. Kumaran visited the
Experience Center of
Tata Consultancy
Services in Singapore





High Commissioner interacting with the SgUnited trainees at the digital Acceleration centre "We are keen to partner with global companies and urban areas as well as rapid urbanization. and investors for further strengthening of energy Renewable energy, led by wind and solar power, infrastructure in the country," he said during an is expected to become the fastest-growing source interaction with Stanford Alumni Group on "The of energy as the energy mix will become more Future of Energy in India" on 23 Dec 2020.

The Minister noted that Indian energy companies India may need to switch to cleaner plants with der Industrial Revolution 4.0. This new age of green) would increase. Industrialization offers great opportunities for the Demand for crude oil, nevertheless, is likely to energy sector to exponentially improve its effi- continue to increase over the next 15 years due to ciencies and productivity by deploying next-rising energy demand, he added. generation digital tools.

"With the deployment of next-generation technologies, process plants can take decisions which are Gadkari sees the need for a finanfaster, reliable and cost-effective.

"It is estimated that the use of these technologies Fiinews, December 17, 2020 while improving productivity and efficiencies could result in a cost reduction of primary energy by 20-25% by 2050.

He also announced that major Indian energy companies, like their Western counterparts, have announced NET ZERO policy.

Talking about boosting the rural economy, he highlighted the waste-to-wealth generation under the Sustainable Alternative Towards Affordable Transportation (SATAT) initiatives. "We are setting up of 5,000 compressed biogas (CBG) plants by 2024 with a production target of 15 MMT and an investment of about US\$20 billion."

Speaking about energy security strategy, the Minister said, "We are filling all the Strategic Petroleum Reserves tanks this year with a total capacity of 5.33 MMT at Visakhapatnam, Mangalore and

"We have ((also) initiated the process of establishing another 6.5 MMT commercial-cumstrategic petroleum storage facilities at two locations at Chandikol and Padur under the Public-Private Partnership model."

On India's likelihood energy scenario on the demand side, Pradhan said that India's energy demand would continue to grow. Increased demand IBEF: January 01, 2021 would be curtailed by significant energy efficiency measures. Electricity consumption is expected According to an official data, "In April- October to increase over the next 15 years.

fall, driven by renewable gaining share relative to

Mobility would be redefined with increased penetration of EV; CNG & LNG-based vehicles in passenger and freight transport. The manifold increase in electricity demand would come from

diverse and cleaner, stressed the Minister.

have developed a more strategic mindset by de-supercritical technology while the focus on the ploying the latest technologies encompassed un- importance of bio-energy hydrogen (blue and

# cial model for MSMEs

Integrated efforts are required to develop a solid finance model to give the much-needed financial support to Micro, Small and Medium Enterprises (MSMEs) as the sector is the backbone of the Indian economy, said Minister Nitin Gadkari.

The MSMEs' role is very important but presently they are facing many problems because of working capital, acknowledged Gadkari while addressing the valedictory function of the MSME finance week through video conferencing on 16 Dec 2020. It was hosted by Global Alliance for Mass Entrepreneurship.

As MSME Minister, Gadkari highlighted the importance of financial institutions' role in setting up small industries in rural and tribal areas where working capital will be needed.

The MSME sector contributes 30% to the GDP but the mission is to take it up to 40%. The Government also wants to increase MSMEs' contribution to exports from 48% to 60%.

### FDI equity inflow up 21% to US\$ 35.3 billion in April-Oct : DPIIT

2020, the FDI equity Inflow increased by to 21% The carbon intensity of power generation would i.e. (US\$ 35.33 billion). In 2019, FDI equity inflow stood at (US\$ 29.31 billion) and in the last seven month, it witnessed 11% increase i.e. (US\$ 46.82 billion) from (US\$ 42.06 billion) in April-October 2019.

The department said, "We can a see increase of 21% i.e. (US\$ 35.33 billion) in the month of the residential sector due to rising income in rural April-October 2020 due to growth in the foreign inflow in major sector such as computer software

and hardware, services, trading, chemical and are being given tax rebates. automobile. The country receives maximum Similarly, Sovereign Wealth Funds and Pension funding from international countries such as Sin- Funds are being tax exempted, REITs and gapore, the United States, Mauritius, the Nether- INVITs are being promoted and Infrastructure lands, the United Kingdom, France and Japan.

with an investment of Rs. 16,100 crore (US\$ 2.20 unfolding opportunities. billion) including investors like HYOSUNG For global investors, the country has transformed (South Korea), NLMK (Russia), HAIER (China), itself from "Why India" to "Why Not India". This TATA Chemicals and AMUL."

ing the business by setting up a one stop digital at times of the pandemic-hit global economy, the platform which is called as Central Single Win- Prime Minister said on 19 Dec 2020. dow System that will be launched with the select- India has moved towards ease of doing business ed stated by April 15, 2021. This portal will help in terms of labour laws, regulatory compliances, to create a cycle for existing clearance system for Startup ecosystems and the broad policy of giving different minister department of the Government a 'Red Carpet' treatment to investors. of India and State Government without any dis- Calling upon ASSOCHAM and the entire India rupting of existing IT portals.

enlarge its coverage to bring the qualitative as- up corporate governance. sessment further into the pilot phase. As part of Whether it is dealing with gender parity, corpotion of these parks will be carried out this year.

By the launch of Startup India Campaign, there The government is putting a special focus on has been a wide spread of start up across 586 dis- manufacturing. Besides reforms,

Ministry of Trade and Industry to support the accessibility of capital investment in the Indian CCEA approves DPIIT's Rs.7,725 economy launched Startup Fund of Funds worth Rs. 10,294.27 crore (US\$ 1.41 billion). On November 13, 2020, fund was transferred to 60 Pri- Filnews, December 31, 2020 vate venture worth Rs. 4,326.95 crore (US\$ 591.14 million).

### Reformed: 1,500 rules and regulations repealed in six months

Filnews . December 20, 2020

The Government has repealed as many 1,500 laws in the last six months as India has made up its mind and is committed to reforms in rules and regulations, Prime Minister Narendra Modi has told the business community.

Addressing the ASSOCHAM Week, held 15-19 Dec 2020, Modi also enumerated several steps for deepening the financial markets including the bond market, sovereign funds and pension funds

related assets being monetized, he said.

The department said, "84 plots measuring up to Besides, the strengthening of PSU banks is also 554.73 acres have been allocated to companies being taken up to ensure adequate funding for the

is reflected in the robust inflows of foreign direct An Investment Clearance Cell (ICC) will be help- investment and foreign portfolio investment even

Inc to help devise a mechanism to deal with the The DPIIT is planning to develop the first annual fast-changing geopolitical situations in the world, "Industrial Park Rating system 2.0" which will Modi said the industry must also look at scaling

this approach the assessment of industrial parks, rate governance, labour inclusivity and interest of including private industrial parks, with the imple- other stakeholders, "what you expect from the mentation of qualitative indicators for the evalua- government and society", must be done by the industry as well.

tricts, with the total of 29 states which will be schemes have also been announced for more than creating more than 4.2 lakh employment opportu- 10 sectors. Positive results of the same are already visible, he said.

# crore projects

The Cabinet Committee on Economic Affairs (CCEA) has approved proposals of Department of Promotion of Industry & Internal Trade (DPIIT) for construction of various trunk infrastructure components.

These are Rs. 2,139.44 crore Krishnapatnam Industrial Area in Andhra Pradesh, Rs.1,701.81 crore Tumakuru Industrial Area in Karnataka, Rs.3,883.80 crore Multi-Modal Logistics Hub (MMLH) and Multi-Modal Transport Hub (MMTH) at Greater Noida in Uttar Pradesh, CCEA said on 30 Dec 2020.

The objective of Industrial Corridor Programme is the creation of greenfield industrial cities with sustainable, 'plug n play', ICT enabled utilities to facilitate the manufacturing investments into the commercial, retail and hotel space and green country by providing quality, reliable, sustainable open spaces. and resilient infrastructure to industries.

These projects are envisioned on the backbone of major transportation corridors like Eastern & Western Dedicated Freight Corridors, Expressways and National Highways, proximity to ports, airports among others.

The developed land parcels in these cities will be **CAGR over five years** ready for immediate allotment for attracting in- FIInews, 30 Dec 2020 vestments into manufacturing and positioning India as a strong player in the Global Value Chain.

The Industrial Corridor Programme thrives to attain the objective of creation of "Atmanirbhar Bharat" to drive the growth of industries and create greater avenues for investments across the country.

These projects have been planned on the backbone of Multi-Modal connectivity infrastructure. CCEA has approved Krishnapatnam Industrial Area in Andhra Pradesh and Tumakuru Industrial Area in Karnataka under Chennai Bengaluru Industrial Corridor (CBIC) to kick start the development in Chennai Bengaluru Industrial Corridor Project.

These greenfield industrial cities will be selfsustained with world-class infrastructure, road and rail connectivity for freight movement to and from ports and logistic hubs along with reliable power and quality social infrastructure.

Multi-Modal Logistics Hub (MMLH) & Multi-Modal Transport Hub (MMTH) Projects at Greater Noida are in close proximity to Eastern peripheral expressway, NH91, Noida- Greater Noida Expressway, Yamuna Expressway, Eastern & Western Dedicated Freight Corridors.

Logistics Hub project will be developed as a world-class facility that will provide efficient storage/transitioning of goods to/from the Dedicated Freight Corridors (DFC) and offer a onestop destination to freight companies and customers. The facility will not only provide standard container handling activities but also provide various value-added services to reduce logistics cost with improved efficiency of operations.

Multi-Modal Transport Hub (MMTH) project located near the already existing Indian Railways station of Boraki will act as a transport hub with provisioning of Rail, Road and MRTS accessibility for the passengers in a seamless manner.

MMTH will have space for Inter State Bus Terminal (ISBT), Local Bus Terminal (LBT), Metro,



### BANKING/FINANCE

# Digitised Bank of Baroda sees 16%

Bank of Baroda envisages to outpace the banking industry growth by 1.50 times at a CAGR of 16% over five years by adopting a digitalfirst lending approach across retail, MSME and agriculture segments, said Executive Director Vikramaditya Singh Khichi.

He underlined the growth potential on 30 Dec 2020, when launching the Bank's Digital Lending Platform, which enables prospective retail loan seekers to get loans digitally through a paperless process at the convenience of their place and time of choice.

"The primary objective is to provide exceptional customer experience, personalized customer journeys and scale the lending business through digitization. The bank has attempted to digitize itself internally by building a high-performing, innovative environment, which has allowed banks to reduce time-to-market for their products," said Singh.

The bank offers pre-approved Micro Personal Loan to existing selected customers to shop anything through offline and online partner channels and pay later in easy EMIs. Customers can also avail of the amount into their Savings bank account and convert it to EMIs from 3 to 18 months through m-Connect+ (Bank's mobile banking app) in 60 seconds.

Further, the Digital Lending Platform provides 'In-Principle approval' for Home Loan, Car loan and Personal Loan in 30 minutes without human intervention.

The digital loan process is done from the various sources of the loan applicant's financial profile and the applicant will get 'In-Principle approval' in four simple steps. The prospective applicants can avail the facility through multiple channels – website, mobile banking, internet banking and social media as well.

The Bank will offer 'Online Loan against Fixed Deposits' through Digital Lending Platform, which enables the Fixed Deposit customers to

avail loan against their Online FD instantly with industry-relevant digital skills is critical as Bank believes that personal loan disbursements India. will be completely digitized first followed by "The last few months have accelerated the need MSME and Agriculture disbursements. As such for upskilling and has shown clearly that the futhe Bank envisages that the digital share of disture of learning will be supported by technology. bursement in retail lending will grow to 74% over Our partnership with DGT and NASSCOM 5 years.

Ramjass Yadav elaborated, "We endeavour to to thrive in the jobs of tomorrow," Maheshwari accelerate our digital journey and continue to in- said. vest and innovate to transform Bank into a com- In the last two years, the DGT has collaborated pletely digitised organisation. Digital lending with many digital industry front-liners like IBM platform will help the Bank to double the non- India, SAP India, Cisco Systems India, Accenture corporate book by 2025."

els with a 'Digital First' model and to achieve to become industry-ready. this, we will rapidly launch new products to serve The DGT under the aegis of the Ministry of Skill our increasingly digital customer base," added Development & Entrepreneurship (MSDE) is Akhil Handa, Head- Fintech, Mobility and Digi- responsible for implementing long-term institutal Lending Dept of the Bank.

leading public sector bank with a strong domestic 'Skill India' dream become a reality. presence supported by self-service channels. The "Through the DGT-Microsoft partnership, we are a network of 100 branches/offices of subsidiaries, opment and Entrepreneurship. spanning 20 countries.



### **DGT-Microsoft-NASSCOM** hands for pan-India digital skilling

Filnews, December 31, 2020

The Directorate General of Training (DGT) has joined hands with Microsoft and NASSCOM Foundation to provide digital content for ITI students and a future-ready employability skilling program for upskilling and reskilling.

Nearly 120,000 students in around 3,000 ITIs across India can benefit from this digitized elearning module via the Bharatskills portal.

"Empowering the next generation of learners

through mobile banking and net banking facility. we move towards building economic resilience," With launch of the Digital lending Platform, the said Anant Maheshwari, President, Microsoft

Foundation is built on this foundation of equip-Bank of Baroda Chief General Manager Dr. ping the learners of today with the skills required

Solutions and Quest Alliance, Adobe, SSC-"Our aim is to reposition existing operating mod- NASSCOM among others, to enable the students

tional training to the nation's youth through its Bank of Baroda was established on 20 July 1908 extensive network of about 15,000 training instias a State-owned banking and financial services tutes (ITIs) and 33 National Skill Training Instiorganisation, headquartered in Vadodara (earlier tutes (NSTIs). It plays a key role in the execution known as Baroda) in Gujarat. Today, it is India's of vocational training schemes and in making the

Bank's distribution network includes 8,200+ aiming to impact thousands of students by enabranches, 10,000+ ATMs, 1,200+ self-service e- bling digitization in education and hope it to lobbies and 20,000 Business Correspondents. The reach more students and teachers soon," said Dr. Bank has a significant international presence with Mahendra Nath Pandey, Minister of Skill Devel-

"As the pandemic is compelling fast-track digital transition, these new learning initiatives will empower young learners with technical and marketoriented skills," said Pandey.

**DGT** launched Bharatskills (https:// bharatskills.gov.in) in Oct 2019 as a Central Repository for skills providing easy access for the trainees and trainers of the ITI ecosystem, to access updated curriculums and course content of all courses under the Craftsmen Training Scheme (CTS), Question Banks, mock/practice papers, learning videos, etc., hence enabling anytime, anywhere learning outside the classrooms.

This platform also presents unique access to a centralized, scalable and thriving support ecosystem through its industrial partners for the students and teachers who can now learn the newer IR 4.0 skills to meet the demands of the industry.

The Bharatskills learning platform usage has increased multifold from around 90,000 users in March 2020 to more than 16.55 Lakh users having accessed the portal as on date during the The insights published in this report are primarily COVID-19 pandemic.

Training (DGT), Microsoft and NASSCOM have Global Capability Centers (GCCs). Foundation wherein Microsoft has facilitated ac- The report shares insights on various sections in Initiative (GSI) through the Bharatskills platform. their strategies beyond 2020. Further, it is supporting the digitization of the Captured below are the main highlights: entire content of a popular course - 'Computer • There has been an accelerated growth in the build capacities of the Trainers/Faculties in the are in the digital and innovation space; NSTIs and ITIs on the newly developed Digit- • Retail/CPG companies are increasingly driving ized Blended content and futuristic skills.

pected to be accessed by more than 1 lakh 20 of Retail/CPG GCCs; thousand students pursuing the course across • India is home to GCCs for about 25% of global

the possibility to train double the existing number terprise talent; of students in COPA course within the same in- • Companies are leveraging GCC to build digital frastructure.

students to learn basic digital skills at the primary port functions; level in a uniform standardized manner and sub- • Over 25 new GCCs in the Retail/CPG industry Security.

### Top 100 global Retailers/CPGs considering GCCs in India

Fiinews

As much as 80% of the top 100 global Retail/ CPG companies will consider establishing a Global Capability Centres (GCCs) in India over the next two years, according to a report by the National Association of Software and Services Companies (NASSCOM) in association with ANSR, a global market leader in designing, establishing and operating GCCs.

The report, released 23 Dec 2020, estimates that over 25 new GCC in the Retail/CPG industry are looking at establishing GCCs in 2021 tapping onto the matured ecosystem of talent and global operating models.

based on the responses received from the 'State Another testimony to DGT's relentless efforts is of the Retail/CPG GCCs in India' survey rolled the recent MoU between Directorate General of out to executives across global organizations who

cess to the free content available on the Microsoft terms of Retail/CPG GCC's evolution in India. Learn platform for more than 24 Lakh students in These include their landscape overview, value the ITI ecosystem, by linking the Global Skilling proposition, operating model and what will be

- Operating and Programming Assistant' (COPA) number of GCCs set-up over the last 5 years. Inthrough the NASSCOM Foundation and also in dia is the home for the big Retail/CPG GCC conducting faculty development programs to brands globally and a majority of the investments
- innovation from their GCCs by establishing labs The blended content with self-learning digital and leveraging the start-up ecosystem. Bengaluru tutorials and handholding from teachers is ex- is the preferred GCC location hosting over 70%
- 3000 industrial Training Institutes (ITIs) annual- Retail/CPG companies and employs over 50,000 in headcount in India. With the ability to hire top-Hence, this will reduce the number of classroom talent, GCCs are supporting efforts of global Rehours and student-teacher engagement leading to tail/CPG companies to build a robust pool of en-
- and technology capabilities among other func-This blended learning mode will help the trainee tions including core business and corporate sup-
- sequently the advanced level Microsoft Office are looking at establishing GCCs in 2021 tapping Technologies including Networking and Cyber onto the matured ecosystem of talent and global operating models;
  - Mature GCCs are focusing on disruptive technologies and innovation, while newer GCCs are in the foundational stages and are focused on excelling in the current scope and helping their parent companies successfully navigate through the current pandemic.

"India accounts for a vast majority of Retail/CPG companies and their GCCs in India," said Lalit Ahuja, Founder & CEO, ANSR, sharing his thoughts on the report.

"The global Retail/CPG industry is in the throes of a profound transformation leading to increased adoption of disruptive platforms including digital, data/AI, automation, and cloud.

"Over the coming years, we expect an upward, multi-dimensional trend of an increasing number of Retail/CPG GCCs 'twinning' the enterprise, building a pool of future global leaders, developing capabilities at scale to accelerate business transformation and driving innovation in India." role in reimagining the future of global Retail/ tion 31(1) of the Competition Act, 2002. CPG industry," said Ahuja.

now evolved to become the second headquarters Dec 2020. for the host companies with functional responsi- Founded in 2005, KIC is a global investor and outcomes.

business transformation," said Ghosh.

business operating models. To summarize, the vices and over the counter (OTC) drugs); findings of this survey report, an overwhelming provision of transportation services primarily foof GCCs are real and sustainable.

future, said NASSCOM-ANSR.

prises. Enterprises across industries and markets plements. have relied on ANSR's expertise in building world-class technology and innovation capabilities in India and Eastern Europe.

ANSR's unique industry-leading approach enables our clients to integrate digital platforms, capabilities and global teams within the enterprise Global Capability Centers.

The National Association of Software and Services Companies (NASSCOM®) is the premier trade body and chamber of commerce of the Tech industry in India and comprises over 2,800member companies including both Indian and multinational organisations that have a presence in India.

# acquisition in API

Fiinews

The Competition Commission of India (CCI) has approved the acquisition by Singapore and Kore-

an investors through TPG Growth V SF Markets "The NASSCOM-ANSR survey report is a ready Pte Ltd of 8% (approx.) of the equity shareholdreckoner that GCCs in India will play a pivotal ing of API Holdings Private Limited under Sec-

Singapore-registered TPG as of date does not Debjani Ghosh, President, NASSCOM added, "It have any physical presence and investments in is phenomenal to see the Retail/CPG segment as India. TPG, along with TPG Global, LLC and its one of the fastest-growing GCC segments in In- affiliates, and Korean Investment Corporation dia. "Several India-based Retail/CPG GCCs have (KIC) will fund the acquisition, said CCI on 30

bilities to own and drive critical business growth contributes to the growth of Korea's finance industry, by managing assets entrusted by the Kore-"In the next couple of years, we will witness a an Government, Bank of Korea and public funds. fundamental growth in this sector as top 100 API Holdings is a company incorporated in India global Retail/CPG companies will consider estab- and is the ultimate parent entity of the API Holdlishing a GCC in India to drive innovation and ings group. API Holdings, either directly or through its subsidiaries, will carry out various The recent onset of the COVID-19 pandemic has business activities. These activities will include: taken this disruption to the next level and is forc- wholesale sale and distribution of drugs ing companies to re-think their businesses and (including pharmaceutical products, medical de-

majority of CXOs acknowledge that the benefits cused on the pharmaceutical sector; owning technology and intellectual property for developing e-As business leaders continue to push the frontiers commerce platforms including marketplaces for of technology, organizations will be required to facilitating the sale of pharmaceutical products, address these challenges and building stakeholder medical devices and OTC drugs; manufacturing trust to rapidly scale their GCCs in the immediate (through contract manufacturing) and marketing of pharmaceutical, ayurvedic and nutraceutical ANSR is a global leader in establishing & operat-products, medical devices, hygiene products, lifeing Global Capability Centers for global enter- saving medicines, herbal products and food sup-

### Mr. Nitin Gadkari confirms Tesla coming to India in 'early 2021'

IBEF: December 29, 2020

Tesla, the US clean energy and electric vehicle company, will 'launch operations' in India in early 2021, stated Mr. Nitin Gadkari, Union Minister for Road Transport and Highways and the Minister of Micro, Small and Medium Enterprises, addressing The Indian Express Idea Exchange programme on Monday. The minister highlighted the country's drive for electric cars and said several Indian businesses were also collaborating on Approved: Singapore-Korean stake electric vehicles that could be more affordable, but technically as advanced as the Tesla. According to Mr. Gadkari, Tesla would commence operations first with sales and then maybe look at assembly and manufacturing based on the response to the cars.

He added, "India is expected to become a number dressing the problems that cause such percepone manufacturing hub for auto in the next five tions, while increasing awareness of health insurvears".

### India's privatized health insurance market to grow Rs.2trn

Filnews, December 21, 2020

The privatized health insurance in India is projected to cross a market size of Rs.2 trillion by 2030 up from Rs.370 billion valued in 2018, ac- Virtual Dialogue Session "Bridging consumer awareness and research platform for insurance. "As health insurance adoption grows rapidly, it is critical that we take a pause and evaluate how we've done so far, so the next decade is devoted not only to boost product reach but also to uplifting service standards in the longrun," said Beshak.org in the survey "India Health Insurance XP Survey-2020".

The survey was conducted to measure the quality of experience received by health insurance users today, at the moment of truth – the claims process, Beshak.org said on 21 Dec 2020.

By estimating the gap in user expectations versus reality, the report outlines prospective remedies that the insurance ecosystem can adopt to improve the experience across touchpoints.

The survey was conducted through digital and telephonic interviews in association with Strategic Caravan, with over 530 respondents across age groups and demographics.

Questions were focused on articulating the intricacies of the health insurance consumer journey spanning the following broad areas:

- Claim initiation process
- Process clarity and guidance
- Ease of documentation and paperwork
- Effective communication with the consumer (and)
- Claim settlement process

The survey highlighted an immense scope for improving the user experience during the claims process. At a high-level, it was observed that the overall consumer sentiment is mediocre at best, while in-depth insights and data helped pin-point to specific aspects that required coursecorrections to revamp service delivery.

"While at Beshak we work on creating better awareness, we also like to be the consumer community's voice articulating the problems they face, and the perceptions they have right now. 2. with respect to insurance solutions," said Mahavir Chopra, founder, Beshak.org. "Only by ad-

ance and its importance, can we improve the adoption and penetration of health insurance in the country," he explained. The health insurance in India was privatized two decades back, according to Beshak.org.



### **SIDELINES**

cording to a survey by Beshak.org, independent the Vibrant Singapore-India Start **Up Ecosystem**"



SICCI in collaboration with Invest India, SGInnovate and FundedHere (Crowd Funding Platform) organised a virtual dialogue session on 15th December 2020 to discuss opportunities in the start - up ecosystem in Singapore and India. The objective of this virtual dialogue session was to empower the Start - up Ecosystem in Singapore and India, to take the leap ahead to expand and become globalized. This connection of two vibrant Start up ecosystems with a Crowd funding platform gave a unique perspective & opportunities to the SMEs and aspiring and existing Start -ups of both nations. The key take away from the session were:

- Open new opportunities in the digital era our youth in both ASEAN and beyond through Start - ups and Innovation
- create an ecosystem to share knowledge that helps the two connect and grow





Other modes of transport like Bus, Sub-urban Rail etc. are working to adopt NCMC throughout the country  $\,$ 



Banks mandated by the Department of Financial Services to make all new Debit Cards NCMC compliant



All testing & accreditation of systems is now available in India



Bharat Electronics Limited has developed and is enrolling small & medium enterprises for manufacturing indigenous AFC Gates



All Metros have adopted NCMC



Delhi Airport Express Line (23 km) will be the 1st metro network to fully implement NCMC



Over 1.1 crore Debit RuPay cardholders from across the country will be able to use their recently issued cards on Airport Express Line



RuPay cards of 23 banks including SBI, Allahabad, Canara, UBI, UCO, IDBI, Bank of India, PNB etc. shall work issued in last over one year

Close-loop tokens & OR code tickets will continue to work on



Airport Express Line but will be withdrawn when the whole network of Delhi Metro gets NCMC compliant

Nearly 400 km of Delhi Metro is planned to be fully NCMC



### FORTHCOMING EVENTS >>>> INDIA

### I. STARTUP INDIA INTERNATIONAL SUMMIT (SIIS)

**Date: 15-16 January 2021** 

Venue: Virtual Expo

**Organizer:** Department for Promotion of Industry and Internal Trade's (DPIIT)

**Details:** The Summit will be attended by Hon'ble Prime Minister of India. The summit is expected to bring together top policy makers, industry, academia, investors, startups and all stakeholders from across the globe and celebrate 5 years of launch of Startup India initiative which has played a pivotal role in spurring the spirit of entrepreneurship in every corner of the country. The sessions are designated to showcase the spread and depth of entrepreneurship based on innovation in India. The idea is to attain attention of global capital for startups in india, mobilize domestic capital, provide opportunities for accessing international markets to our startups and evolve enabling policy provisions.

### II. VIRTUAL FOOTWEAR & LEATHER EXPO 2020

Date: 27 Jan - 2 Feb 2021

**Venue:** Virtual Expo

**Organizer:** Federation of Indian Chambers of Commerce and Industry

**Contact:** https://fddiindia.com/footwear-leather-expo-2020.php

**Details:** Virtual Footwear & Leather Expo 2020 (VFLE) is being organised jointly by Federation of Indian Chambers of Commerce & Industry (FICCI) and Footwear & Design Development Institute (FDDI) from 27 Jan - 2 Feb 2021. VFLE will offer unlimited business opportunities to the entire ecosystem of Footwear & Leather industry. Over 100 domestic and international exhibitors will display their brands, products, services, and credentials digitally on their booth (through corporate videos, brochures, and catalogues), prefix meetings with registered visitors from over 50 focus countries across the globe, and meet them through text/video chat 24x7 during the Expo.

### III. INDIASOFT 2021 - VIRTUAL IT EXPO & BUSINESS MEET - 21ST EDITION

**Date:** March 9 – 12 & March 24-25, 2021

Venue: Virtual Expo

**Organizer:** Electronics and Computer Software Export Promotion Council (ESC)

**Contact:** www.indiasoft.org

**Details:** International IT Exhibition & Conference will be held during March 9-12, 2021 over virtual platform. The event will have over 200 Indian IT SMEs showcasing their innovative services and solutions in different verticals to meet with over 1000 buyers from across the globe. An e-flyer for the event is attached. The 21st edition of the Event is going to be special in many ways. Being the first Virtual Event, we are expecting much larger participation by Global Buyers. The Virtual edition will thus provide an excellent opportunity to not only interact with Indian IT SMEs but also to network and connect with over 1000 visiting buyers from 70+ countries covering major markets. Indiasoft 2021 will focus on new and innovative technologies and solutions from over 200 Indian companies from various important clusters of India participating at the event. The Indian IT companies will be showcasing world class software, solutions and services in various IT verticals including Customized Software Development, Artificial Intelligence (AI), AR/VR, Cyber Security, Cloud Computing, Blockchain, FinTech, Web & Mobile Application Development / Automation / Embedded Systems/ Digitization, Gaming & Animation etc.

### **Notifications**

### Securities and Exchange Board of India

### Circular on investments by AIFs incorporated in IFSC

https://www.sebi.gov.in/legal/circulars/aug-2019/circular-on-investments-by-aifs-incorporated-in-ifsc 43867.html

### Guidelines for Liquidity Enhancement Scheme (LES) in Commodity Derivatives Contracts

 $\frac{https://www.sebi.gov.in/legal/circulars/jul-2019/guidelines-for-liquidity-enhancement-scheme-les-in-commodity-derivatives-contracts\_43699.html$ 

### Ministry of Corporate Affairs

### Companies Amendment Rules, 2018

http://www.mca.gov.in/Ministry/pdf/CompaniesXBRL0803rule 15032018.pdf

### Reserve Bank of India

### Change in Bank Rate

https://www.rbi.org.in/Scripts/NotificationUser.aspx?Id=11705&Mode=0

### Priority Sector Lending (PSL) - Classification of Exports under priority Sector

https://www.rbi.org.in/Scripts/NotificationUser.aspx?Id=11692&Mode=0

### Expanding and Deepening of Digital Payments Ecosystem

https://www.rbi.org.in/Scripts/NotificationUser.aspx?Id=11707&Mode=0

### Department of Industrial Policy & Promotion

### Industrial Policy Statement 1991

https://dipp.gov.in/sites/default/files/IndustrialPolicyStatement\_1991\_15July2019.pdf

### Consolidated FDI Policy Circular of 2017

http://dipp.nic.in/sites/default/files/CFPC 2017 FINAL RELEASED 28.8.17 0.pdf

# PSLV-C50 successfully launches CMS-01 from Sriharikota

https://www.isro.gov.in/ update/17-dec-2020/pslv-c50successfully-launches-cms-01sriharikota

India's communication satellite CMS-01 was successfully launched by PSLV-C50 on Wednesday December 17, 2020 from the Satish Dhawan Space Centre (SDSC) SHAR, Sriharikota.

PSLV-C50 lifted off from the Second Launch Pad of SDSC SHAR at 15:41 hours (IST) carrying CMS-01. After a flight of about 20 minutes 12 seconds, the vehicle injected the satellite into its intended orbit.

After injection, the solar panels of CMS-01 were automatically deployed and ISRO's Master Control Facility at Hassan has assumed the control of the satellite. In the coming days, orbit raising manoeuvers will be executed to position the satellite in the Geostationary Orbit at its designated location.

After the successful launch, ISRO Chairman Dr K Sivan appreciated the tireless efforts of both the satellite and launch vehicle teams in realising this mission amidst the COVID-19 pandemic.

CMS-01 is a communication satellite envisaged for providing services in Extended-C Band of the frequency spectrum. The Extended-C Band coverage will include Indian mainland, Andaman-Nicobar & Lakshadweep Islands. CMS-01 is the 42nd Communication Satellite of India.

Issue No 294, 31 December 2020

### FAQs on Foreign Investments In India

### The fortnightly FAQs will broadly cover the following areas

- I. Foreign Direct Investment
- II. Foreign Technology Collaboration Agreement
- III. Foreign Portfolio Investment
- IV. Investment in Government Securities and Corporate debt
- V. Foreign Venture Capital Investment
- VI. Investment by QFIs

### III. Foreign Portfolio Investment

Q. What are the guidelines on valuation of capital instruments?

Answer: Please refer to regulation 11 of FEMA 20(R).

Particulars	Listed Compa- ny	Un-Listed Company
company or trans- ferred from a resi- dent to non-	worked out in accordance with the relevant SEBI	The fair value worked out as per any internationally accepted pricing methodology for valuation on an arm's length basis, duly certified by a Chartered Accountant or a SEBI registered Merchant Banker or a practicing Cost Accountant.
non-resident to resident - <b>Price</b>	worked out in accordance with the relevant SEBI	The fair value as per any internationally accepted pricing methodology for valuation on an arm's length basis, duly certified by a Chartered Accountant or a SEBI registered Merchant Banker.

The pricing guidelines shall not be applicable for investment by a person resident outside India on non-repatriation basis.

Source: RBI

For Feedback & Comments, please contact:

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